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Civil Legal Program Assistant
Full-time, salaried
Volunteer Lawyers Project of CNY, Inc.

The mission of the Volunteer Lawyers Project of CNY, Inc. (VLP) is to provide access to justice through engaging the legal community in volunteer service to those in need. VLP receives funding from a variety of public and private sources and enjoys strong support of local bar associations.

Position Description

The Volunteer Lawyers Project of CNY, Inc. (VLPCNY) is seeking one full-time Program Assistant to start as soon as possible. Reporting to a Supervising Attorney or Program Director, the Program Assistant will support VLPCNY's work providing legal services to civil legal clients in Upstate New York.

The Program Assistant will primarily support VLPCNY's Elder Law, Family Law and Divorce Programs in a variety of program related office, client services, reporting, and data duties. Desired individuals must be organized, detail oriented, have good interpersonal skills, and a desire to assist clients. Additional program support may include Veterans program, Debt program, Small Business and nonprofit programs, and more.

Job duties for this position include:

Program Support:

- Assist with client communications, scheduling, follow up, and helping clients to gather information and documentation.
- Provide support to pro bono attorneys during client meetings and case preparation; help with logistics of setting up meetings, translation, copying, and other support as needed.
- Assist in coordinating, setting up, and hosting legal clinics.
- Track client outcomes, enter client data into case management programs, and help provide appropriate referrals to social services, and other agencies.
- Organization and maintenance of various program files.
- Assist program as needed with client, volunteer attorney and community partner communications, including phone calls, emails, letter drafting, and document translation.
- If fluent in a language other than English, provide interpretation and help translate documents.

The Program Assistant will be called on to support the agency with additional matters as needed. This is not a complete list of all duties and responsibilities.

Minimum Qualification Standards:

- Proficient in Microsoft Applications, including Outlook, Word & Excel
- Experience working in a professional setting
- Experience working with (or volunteering with) organizations that focus on serving vulnerable and diverse populations preferred

Knowledge, Skills, and Abilities:

- Positive attitude and flexibility – willingness to jump in and help out wherever needed.
- Experience working case management systems preferred.
- Team player who can analyze and solve issues as they arise.
- Fully embrace mission of the organization.
- Maintain high standards of professional demeanor, including in communications with funders, staff, volunteers and clients.
- Strong work ethic and organizational skills. Ability to work with sensitive and confidential information.
- English language fluency is required, and ability to also speak Spanish or another second language is strongly preferred.

We expect this position to be in-person with some opportunity for hybrid or work from home hours each week. We expect a willingness to attend meetings, community outreach events, and meet with clients as necessary.

Salary: Dependent upon experience, starting at \$40,000 per year (\$20.51 per hour). Benefit package included. This job description is not an exclusive statement of the roles and responsibilities of the position. Other duties may be required.

To apply, please submit cover letter and resume to Georgina Seabrook, Office Manager, at gseabrook@vlpcny.org. Applications will be accepted until the position is filled, and we are hoping to fill the position as soon as possible.

OUR COMMITMENT TO DIVERSITY, EQUITY, AND INCLUSION

Volunteer Lawyers Project of CNY, Inc. is committed to a work culture of zealous advocacy, respect, diversity and inclusion, client-oriented defense, access to justice and excellent representation. We are dedicated to building a strong professional relationship with each of our clients, to understanding their diverse circumstances, and to meeting their needs. Our ability to achieve these goals depends on the efforts of all of us.

VLPCNY is an equal opportunity employer. VLPCNY seeks to hire individuals from diverse backgrounds and with diverse experiences who are professional, collaborative, and creative thinkers with a passion for our mission.